Qualitative Analysis - related to Useful Comments in Stack Overflow (Light- Weight open coding)

* Record examples of participants’ words
* Establish properties of each code

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| Category | Property | Participants’ words/phrases |
| Request **clarification** | Asking to provide more information,  Not to repeat something,  Expression of lack of understanding,  Can be expressed through confirmation of understanding | How, Do you mean, did, what, why, where, have you, are you, Post your code |
| Constructive Criticism | well-reasoned opinions,  both positive and negative,  a friendly manner and pleasant manner,  Avoid dealing with personality issues,  accordance with recipient’s work,  softer language,  Areas of improvement,  Passive sentences instead of active voice sentences,  Provision of recommendation,  Objective inclusion of key points,  No assumptions | Expected to give, rather than, prefer to, you need to, please format , always post, require additional, never, |
| Relevant Information | A link to a related question,  A link to a related post,  Informative links,  Stating about Question updates,  Stating about answer updates | Possible duplicate of, see also, link, see |